

RESUME

SAMULI HILTUNEN

PERSONAL DATA

full name	Samuli Henri Hiltunen
date of birth	11.04.1973
place of birth	Helsinki, Finland
marital status	Married (1 child)
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OBJECTIVE

Versatile expertise will be achieved by turning lifelong hobbies into a profession. I have achieved deep knowledge on Best Practices, IT Management, Project Management and System Administration tasks as a team leader and part of a team. Having excellent hands on technical skills from wide area of technologies and solutions gives me ability to develop and optimize systems further ahead without overlooking the importance of guidance. I strongly believe customer oriented attitude, sharing vital knowledge, standards and teamwork is the key to success without forgetting creativity and hard work.

My goal is to find a challenging position where I could fully utilize my extensive knowledge, excellent skills, deep passion and unique view of IT systems.

KEY SKILLS

- Application,- System,- Web Development
- IT Infrastructure Management (inc. ITIL, SLA's)
- People Skills
- Project Management
- Security analysis & optimization
- System Administration
- Team skills (Leadership, Team player)
- Technical hands on skills
- User Support (1st, 2nd and 3rd level)
- Vendor negotiations

IT SKILLS

Excellent technical knowledge running CMS, ERP, Output Management and working on:

- IBM iSeries AS/400 mainframe
- BSD (FreeBSD, OpenBSD)
- Linux variants (Debian, RedHat, Ubuntu)
- Virtual hosts (Citrix XenServer, Sun VirtualBox, VMware Server 2/ESXi, p2v)
- Windows Servers & Desktops

Proficient with a wide area of IT Technologies, programming languages and concepts, including:

- **Databases:** DB2, MySQL, Oracle and various other relational DB's (inc. CSV and other flatfiles)
- **Programming languages:** AS/400 CL, C, CSS, Java, JavaScript, jQuery, Object Oriented-languages, PHP, RPG, Scripting languages, SQL, XHTML, XML, XSL
- **Servers/workstations:** FreeBSD, Linux, IBM i-Series (AS/400), Windows
- **Software:** Adobe Photoshop, CIEL/400, Drupal, Microsoft Office Suite, phpBB, Request Tracker, Typo3, WordPress
- **Technologies/platforms:** Application-, System-, Web Development, Backup, EDI (UN/EDIFACT), LAMP/WAMP, Mobile Web, Monitoring (Cacti, Nagios, Zenoss), Networks (Firewalls, LAN, WAN), Project Management, Security, Web 2.0 (AJAX, jQuery), Virtualization (p2v)

EXPERIENCE

IT Systems Specialist 2009/05 – 2009/07 Habitusnet Consulting AG, Zurich, Switzerland

- IT Projects (P2V Physical To Virtual: Windows (incl. Active Directory), VMware, XenServer)
- Strategic Consulting (Linux, Windows, Web 2.0, backup/monitoring solutions, blogging)
- 1st and 2nd level support internally and externally (internally, SME clients & customers)
- Testing and creating proof of concepts on various IT solutions based Linux, Windows and Virtual systems

IT Project Manager 2004/09 – 2009/03 Kuehne + Nagel, Zurich, Switzerland

- 2nd level support for European, Middle-East and African (EMEA) branch offices (BO's) for the operational application CIEL/400 (logistics management) Air (FA), Sea (FS) and Contract Logistics (FW)
- Realization of the release & change management for core application CIEL/400 (FA/FS/FW)
- Collect and analyze new requirements from the BO's concerning CIEU400
- Customer notification setup - KNTT - (CIEL related) for all BO's in EMEA
- Assist and advise the regional Super users (CIEL FA/FS/FW) for EMEA
- Data Center Consolidation (CIEL FA/FS/FW) for EMEA
- Kuehne + Nagel Printing Utility (KPU) related tasks including development and management of print definitions, forms and overlays as well as footer management
- Implementing of Software systems according the implementation schedule given by Hamburg core team
- Purchasing, management and installation of PrintServers (LAN Brick, EasyCom III)
- Security Development and Administration (PCSACC/400, Authority Groups)
- IT Projects (including Out- and Insourcing Projects, Centralization, Development and Optimization)
- Monitoring, troubleshooting and optimization of the regional IBM i-Series in cooperation with the system administration

IT Manager (Regional) 2003/01 – 2004/08 Kuehne + Nagel, Helsinki, Finland

- Administration, budgeting and optimization of IT infrastructure (AS/400, Linux, Windows)
- Collect and analyze requirements for new BO's concerning IT infrastructure
- Developing and administration various LAMP application, including: Sales support application (PROJECTX v1.0) and application for IT equipment inventory (EQ)
- Maintaining and optimizing Intranet websites with hands on skills (ASP, HTML, CSS)
- Managing a team of 3 IT Professionals of North East-region (1 local, 2 remote in Russia and Baltic countries)
- Multiple IT Projects with hands on skills (inc. EDI Projects, Software centralization/deployment/distribution)

IT Assistant 2001/06 – 2002/12 Kuehne + Nagel Helsinki, Finland

- Administration of IT infrastructure (AS/400, Linux, Windows)
- Developing a VBA (Excel) application for supporting sales (ProjectX beta)

IT Manager 2001/06 – 2003/09 Omavarasto Oy, Espoo, Finland

- Budgeting, developing, optimizing and maintaining IT infrastructure (Linux, Windows)
- Building a customized Windows 2000 Server
- Developing and maintaining PHP application based on Web 2.0 concept (namely Prospect)
- Maintaining and optimizing Intranet and Internet websites (PHP, HTML, CSS, JavaScript)

EDUCATION

- 2008 CIEL FW/FD Part 1, Base Training, English
- 2007 i-Series (AS/400) PCSACC/400 Security Training
- 2005 – 2007 German language courses
- 2004 i-Series (AS/400) RPG IV Programming workshop
- 2003 i-Series (AS/400) 400 System Operator workshop

University Of Phoenix, Online, 2009/03 –

- Bachelor Of Science In Information Technology (Software Engineering)

Laurea University of Applied Sciences, Espoo, Finland 2000 – 2005 (*Credits Complete: 109,5/210*)

- Degree Programme in Business Information Technology (System Development)

High School (Tapiola), Espoo, Finland 1997 - 2000

- High School Graduate degree

Commercial College (Laurea), Espoo, Finland 1990 - 1992

- Graduate degree of a commercial school

LANGUAGE SKILLS

- Finnish: Fluent (native)
- English: Fluent
- Swedish: Intermediate
- German: Intermediate

HOBBIES

Over 10 years of Web development projects (AJAX, PHP), floorball and ice-hockey.